

COOKIE POLICY (EU)

Last Updated: June 18, 2026

This Cookie Policy explains how STB Services uses cookies and similar browser storage on stb-vw.com for STB-VW Tools.

1. WHO WE ARE

STB-VW Tools is operated by STB Services.

Company Name: STB Services

Address: Parallelweg 30, 5223 AL 's-Hertogenbosch, The Netherlands

Chamber of Commerce (KVK): 30226252

VAT (BTW): NL001685860B73

Email: support@stb-vw.com

2. WHAT COOKIES AND BROWSER STORAGE ARE

Cookies are small files that a website can store in your browser. Similar browser storage, such as `localStorage` and `sessionStorage`, can also keep technical information in your browser.

This site uses these technologies only where they are needed for the shop, security, forms, checkout, or optional analytics/video functionality.

3. STRICTLY NECESSARY AND FUNCTIONAL STORAGE

These items are required for the website and shop to work:

- WooCommerce Store API cart identity and checkout security state, including cart tokens, nonces, cart snapshots, and temporary checkout order credentials.
- WordPress/WooCommerce session and cart state used by the backend during cart, checkout, payment, and order confirmation.
- Security and anti-spam checks, including Cloudflare security cookies when Cloudflare presents a challenge and ALTCHA form verification state.
- Form submission state used to show success or error feedback after support and download-request submissions.

These items are not used to build advertising profiles.

4. PAYMENTS

Payments are handled by Mollie. When you choose a payment method, you are redirected to Mollie's hosted checkout environment. Mollie may use cookies or similar technologies in its own payment environment to process the transaction, prevent fraud, and secure the payment flow. Mollie's own privacy and cookie information applies while you are on Mollie's website.

5. ANALYTICS

The codebase is prepared for Plausible Analytics, but analytics is currently disabled in the site configuration. No Google Analytics or marketing analytics script is intentionally loaded by the Astro frontend.

If analytics is enabled later, this Cookie Policy and the consent behavior must be updated before production use.

6. EMBEDDED VIDEO AND EXTERNAL ASSETS

Some product pages can show embedded videos from YouTube's no-cookie domain. The video iframe is only loaded after a visitor chooses to play the video. YouTube may still process technical data once the video is loaded.

The site also loads Google Fonts. Google may receive technical request data such as your IP address and browser details when fonts are fetched.

7. COOKIE CHOICES

Strictly necessary cookies and storage are required for the site to function and cannot be disabled through the website. Optional services, such as analytics, must not be enabled unless the required consent and policy updates are in place.

You can also delete or block cookies in your browser settings. Blocking necessary cookies or browser storage may prevent the cart, checkout, payment return flow, or forms from working correctly.

8. CHANGES

This policy may be updated when the website stack, payment flow, analytics, or third-party services change. The latest version is always published on this page.

9. CONTACT

Questions about cookies or privacy can be sent to support@stb-vw.com.